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STC VOLUNTEERISM POLICY

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WELCOME

Welcome to volunteering for Stand Together for Change

As a volunteer, you contribute your time, energy and skills in support of our cause. We appreciate everything you do to raise funds for our projects and programs and to be part of a team that finds solutions to global challenges faced by children with disabilities and promote a shift in societal attitudes towards inclusivity and acceptance. We work towards breaking down barriers, eliminating stigma, and creating equal opportunities for these children to thrive and succeed.

NDEGEYA Sylvain Founder



1. Introduction

The purpose of Stand Together for Change is to empower and support children with disabilities from poor families. We strive to create a more inclusive society where every child, regardless of their abilities or socioeconomic background, has access to essential resources, opportunities, and support systems.

It does this by:

- providing proper rehabilitation care and support for children with disabilities.
- Empowering families with children with disabilities with income generating projects.
- Providing education support to children with disabilities.
- Providing medical care support to children with disabilities.

1.1. Purpose of our volunteer policy

Our volunteer policy has been created to show our volunteers and potential volunteers that we have spent time and care in planning how volunteers will be welcomed at Stand Together for Change. It also outlines that all volunteers will be treated in a fair and consistent way. It should also help our volunteers understand what support is available to them and what they can expect from us.

VOLUNTEERING WITH US!

1.2. Our Vision and Mission for Volunteering

Volunteering is a great way to share your enthusiasm, skills and ideas whilst having fun and meeting like-minded people. By volunteering Stand Together for Change, you will be making a positive contribution to community development. Volunteers are vital to our work.

1.3. Who is this Policy for?

Volunteers support Stand Together for Change by giving their time to carry out roles which have been initiated by, or agreed with, the Foundation. The volunteering relationship is based on trust and does not involve the obligations associated with employment.

No payment, other than the reimbursement of agreed expenses, is made Stand Together for Change to people who give their time as volunteers.

Stand Together for Change is committed to involving volunteers directly within the organization to:



- Contribute to the delivery of our services
- Form our board of management
- Make sure we are responsive to the needs of our users.
- Provide different skills and perspectives.

Principles

2.1. Stand Together for Change responsibilities:

We recognize volunteers require satisfying work and personal development and will seek to help volunteers meet these needs:

- Skills matching and experiences with the right role for you wherever possible, listening to your motivations and aspirations. (Go to section Volunteer Recruitment)
- To offer equal opportunities to everyone who volunteers, we endeavor to involve volunteers from a wide range of backgrounds and abilities and ensure our volunteering opportunities are as accessible as possible. (Go to section Equal Opportunities)
- To encourage a positive and friendly atmosphere
- To provide access to trained members of staff to support, guide and advise you. Stand together for Change expects that staff at all levels will work positively with volunteers and, where appropriate, will actively seek to involve them in their work.
- To offer appropriate training and support for your role.
- To provide information about the Foundation's research work, policies and procedures (Go to section Induction, Training and Support)
- To celebrate success and recognize loyalty and dedication (Go to section Recognition and Rewards)
- To respect all our volunteers and listen to what you have to say, consistently encouraging two-way communication (Go to section The Volunteer's Voice)
- To reimburse agreed out- of-pocket expenses (Go to section Expenses)
- To make necessary arrangements to ensure your health, safety and welfare as a volunteer (Go to section Health and Safety)

2.2. Our expectations of you as a volunteer:

- To aim for high standards of efficiency, reliability and quality in your volunteering
- To work in partnership with other volunteers, staff and the general public



- To support, respect and adhere to our organizational policies, guidelines and management decisions – including all aspects of equal opportunities, health and safety, data protection and use of our brand
- To always consider and protect Stand Together for Change's good reputation in your actions and conduct
- To act responsibly and within the law
- To let your staff contact know first if you have any problems so that we can and find a solution together
- To let your staff contact know if there are changes in your personal circumstances that may affect your volunteering
- To have the best possible experience by getting involved and enjoying your volunteering

Volunteer Recruitment

We recruit volunteers from all sections of the community, and this will be in line with Stand Together for Change's Equal Opportunities Policy.

How you apply for a volunteer role

We have a range of opportunities for volunteers to get involved in (see our website http://https://standtogetherforchange.org/become/?error=hidden).

Once we receive a copy of your completed application, a member of our team will get in touch by email and/or Skype call with more information on the specific opportunity.

When we discuss the role, we can decide together which opportunity best matches your interests and time availability and also our needs. Your help will be greatly appreciated in our discussions and really will make a difference.

Volunteers in the field with Stand Together for Change are likely to come into contact with vulnerable people and/or be in a position of trust. They will therefore be asked to provide information about any criminal convictions via a self-disclosure form that is completed prior to starting your volunteering. Every volunteer role will undergo a risk assessment by the Executive Director and Volunteer Coordinator. This information will be dealt with in the strictest confidence and will not necessarily prejudice the person being accepted for voluntary work.



3.1. Volunteer Agreements

Volunteers will receive a role description and volunteer agreement containing full information about their chosen area of work and a clear idea of their responsibilities and the volunteer's responsibilities to them.

3.2. Induction and Training

You will be given induction and training appropriate to the specific tasks to be undertaken. You will be offered an appropriate induction including information about the volunteering environment.

There will be an induction prepared and delivered by one of our staff. This will include:

- Some information about Stand Together for Change our vision, mission and our future plans;
- the role of the volunteer;
- introduction to other volunteers you may be working with (if applicable)
- Copy of all the relevant policies and procedures including this volunteer policy and also our policies on Health and Safety, Equal Opportunities, Disciplinary.
- Information about training and ongoing learning opportunities

3.2.1 Training for Volunteers

Volunteers that have placements abroad will be given pre-departure information from the staff contact which will prepare the volunteer with information about travel checklist and visa requirements, culture, placement expectations and safety information.

3.3 Support

Volunteers will be assigned a named contact person who will provide regular Support sessions will provide the opportunity for ongoing dialogue about the development of the volunteering role and any advice and guidance as needed. Where the volunteering role is emotionally demanding these sessions also give volunteers the opportunity to access emotional support from the organization.

A review checking progress in line with the volunteer agreement will be made midway through the volunteering period and also at the end. This is not an assessment; it is just so that we can be sure that you benefit the most from the volunteering experience and maximize the time you are giving freely.

3.4. The Volunteer's Voice

We encourage volunteers to advise and make suggestions about our work and policies during their volunteering time. We are open to the ideas, feedback and suggestions from our Volunteers and where possible include this in our work and policies. You will also be consulted about decisions which affect you.

3.5. Recognition and reward

We could not do the work we do without our volunteers. To acknowledge this, we will always say thank you and show appreciation for a job well done.

- We will take opportunities in our website and Facebook page and social media, annual board meetings, and local and national press to praise the achievements of our volunteers.
- We will issue a certificate of appreciation or letter of appreciation to those who have satisfactorily fulfilled a volunteering role
- Provide on-the-job training and help you in improving skills (That are relevant to our areas of expertise).

4. Records

Minimum details will be kept on volunteers. This will include the registration form, references, placement details, crisis contact, correspondence and any other relevant information in accordance with Stand Together for Change confidentiality policy.

We take great care to protect your information as part of our data protection responsibilities. As a volunteer, we expect you to protect any personal or confidential information to which you may have access

5. Expenses

Volunteers may request **in advance** reimbursement of reasonable out- of-pocket expenses, such as travel costs, airtime and, if devoting a full day to the Organization a lunch or equivalent. Payment of reasonable expenses must be recorded.

6. Health and Safety

Stand Together for Change are committed to ensuring your well-being and safety whilst you are volunteering. We will take all reasonably practicable steps to ensure the volunteers' health, safety and welfare while at work.

We expect our volunteers to contribute to maintaining a safe working environment and take reasonable care of the health and safety of yourself and other persons who may be affected by your actions or omissions. Report accidents/incidents or dangerous circumstances to a paid member of staff, whether or not any person has been injured.

7. Equal Opportunities

Stand Together for Change is an Equal Opportunity Employer. All persons regardless of race, color, creed, national origin, ancestry, sex, marital status, disability, religious or political affiliation, age or sexual orientation shall have equal access to volunteer positions, limited only by their ability to do the job.

8. Copyright, Intellectual Property and Photography

The rights to any original works that you may produce in the course of volunteering will belong to the charity, unless otherwise agreed. Examples include photography, artwork, graphic design and written work, including the results of research/proposals.

We may use photographs of volunteers carrying out their roles for promotional purposes, such as in a leaflet or online. You may, of course, request that an image is withdrawn.

9. Media Relations

No comments or stories should be given directly to the media, unless your volunteer role specifically includes talking to the press or other local media. Generally, our media relations are handled by management and so any requests from the press, etc. should be referred to your staff contact.

10. Problems

We hope that you will have a very enjoyable experience volunteering with us. Stand Together for Change takes the concerns of its volunteers very seriously and will make every reasonable effort to resolve any difficulties. If you have any problems or complaints about your volunteering, please talk to your staff contact immediately. Volunteers have the right to discuss any concerns they may have with their named contact at any time.

If the contact person is unable to resolve the problem, they will refer the matter to the Executive Director and ultimately the Board of Management, with the permission of the volunteer.

11. Endings

When volunteers move on from their role at Stand Together for Change, they will be asked to provide feedback on the volunteering experience. They will also be given the opportunity to discuss their experience fully with their Volunteer Coordinator or a member of the management team.

On the basis of their voluntary work, volunteers will have the right to request a reference. Volunteers will be supported to move on to other options.

12. Monitoring and Evaluation

Stand Together for Change will systematically monitor and evaluate its use of volunteers with reference to this Volunteer Policy. This policy will be reviewed annually.

This is the Volunteer Policy of Stand Together for Change

Signed			
Position			

THANK YOU

We appreciate everything you do. By donating your time you're helping to bring forward the day when vulnerable people in the poorest communities will be empowered.

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Volunteer Agreement

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